

WhatsApp back on-line after global outage

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Users across Asia, India, South Africa and the United Kingdom reporting issues with sending and receiving messages [File:Reuters]

New York, October 25 (RHC)-- Popular messaging app WhatsApp was slowly coming back on-line by 0900 GMT, with some users in India, Asia and the United Kingdom saying they were able to send and receive some messages and videos. Users across the world had reported issues with the platform earlier on Tuesday.

“We’re aware that some people are currently having trouble sending messages, and we’re working to restore WhatsApp for everyone as quickly as possible,” a Meta spokesperson said. WhatsApp has about two billion users worldwide.

On=line platform Downtdetector said users reported problems since 07:17 GMT. During this time, users found that they could open the application and access previous conversations but could not send or receive new messages.

According to Downtdetector, people in Canada, Colombia, France, India, Israel, Mexico, the UK and other countries were affected by the problem. The site said the number of people complaining about the outage in the United Kingdom was at 68,000 and 19,000 for Singapore as of about 07:50 GMT. Downtdetector tracks outages by collating status reports from a number of sources, including user-submitted errors on its platform. The outage may have affected a larger number of users.

Users took to social media to complain about the app not working under the hashtags #Whatsapp and #WhatsAppdown.

<https://www.radiohc.cu/en/noticias/internacionales/302950-whatsapp-back-on-line-after-global-outage>



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