

# *Starbucks workers strike at more than 100 U.S. stores*

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## **?Starbucks employees say they're seeking better pay, more consistent schedules and higher staffing levels in busy stores [Matt York/AP Photo]????**

New York, November 18 (RHC)-- Starbucks workers at more than 100 U.S. stores are on strike Thursday in their largest labor action since a campaign to unionize the company's stores began late last year. The walkouts coincide with Starbucks's annual Red Cup Day, when the company gives free reusable cups to customers who order a holiday drink. Workers say it's often one of the busiest days of the year.

Workers say they're seeking better pay, more consistent schedules and higher staffing levels in busy stores. Stores in 25 states planned to take part in the labour action, according to Starbucks Workers United, the group organising the effort. Strikers are handing out their own red cups with union logos.

Starbucks, which opposes the unionization effort, said it is aware of the walkouts and respects its employees' right to lawfully protest. The Seattle company noted that the protests are happening at a small number of its 9,000 company-run US locations. "We remain committed to all partners and will continue to work together, side-by-side, to make Starbucks a company that works for everyone," the company said Thursday in a statement.

Some workers planned to picket all day while others will do shorter walkouts. The union said the goal is to shut stores down during the strikes and noted that the company usually has difficulty staffing during Red Cup Day because it's so busy.

Willow Montana, a shift manager at a Starbucks store in Brighton, Massachusetts, planned to strike because Starbucks hasn't begun bargaining with the store despite a successful union vote in April. "If the company won't bargain in good faith, why should we come to work where we are understaffed, underpaid and overworked?" Montana said.

Others, including Michelle Eisen, a union organiser at one of the first stores to organize in Buffalo, New York, said workers are angry that Starbucks promised higher pay and benefits to non-union stores. Starbucks says it is following the law and can't give union stores pay hikes without bargaining.

At least 257 Starbucks stores have voted to unionise since late last year, according to the National Labor Relations Board (NLRB). Fifty-seven stores have held votes where workers opted not to unionise.

Starbucks and the union have begun contract talks at 53 stores, with 13 additional sessions scheduled, Starbucks Workers United said. No agreements have been reached so far.

The process has been contentious. Earlier this week, a regional director with the NLRB filed a request for an injunction against Starbucks in federal court, saying the company violated labor law when it fired a union organiser in Ann Arbor, Michigan. The regional director asked the court to direct Starbucks to reinstate the employee and stop interfering in the unionisation campaign nationwide.

It was the fourth time the NLRB had asked a federal court to intervene. In August, a federal judge ruled that Starbucks had to reinstate seven union organisers fired in Memphis, Tennessee. A similar case in Buffalo has yet to be decided, while a federal judge ruled against the NLRB in a case in Phoenix, Arizona.

Meanwhile, Starbucks has asked the NLRB to temporarily suspend all union elections at its US stores, citing allegations from a board employee that regional officials improperly coordinated with union organizers. A decision in that case is pending.



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